



**The Lender and NSLDS SSCR Process**  
Part Two of the Data Excellence & Operations Webinar Series

Data Integrity & Operations

 National Student Clearinghouse

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# Agenda

- Non-Direct Loan Lender and NSLDS Notification Data Flow
- NSLDS Reporting Tab
- Best Practices
- Questions



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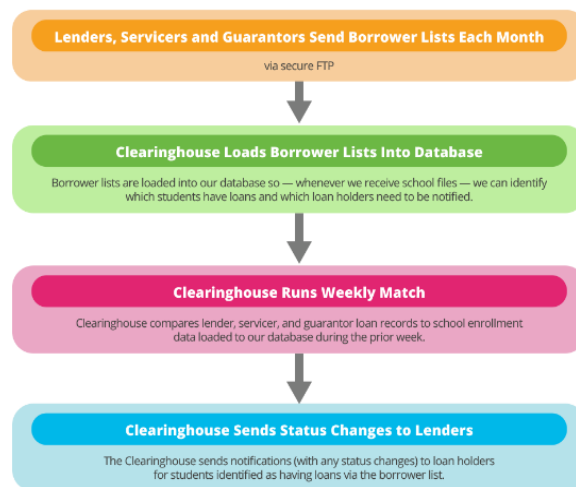
## Enrollment Reporting Service

- The Clearinghouse **provides enrollment status** and deferment information to **guarantee agencies, lenders, servicers, and the NSLDS** for financial aid recipients.
- Data provided from your institution to the Clearinghouse on enrollment files also drives other services such as StudentTracker, Verifications, and Student Self-Service.

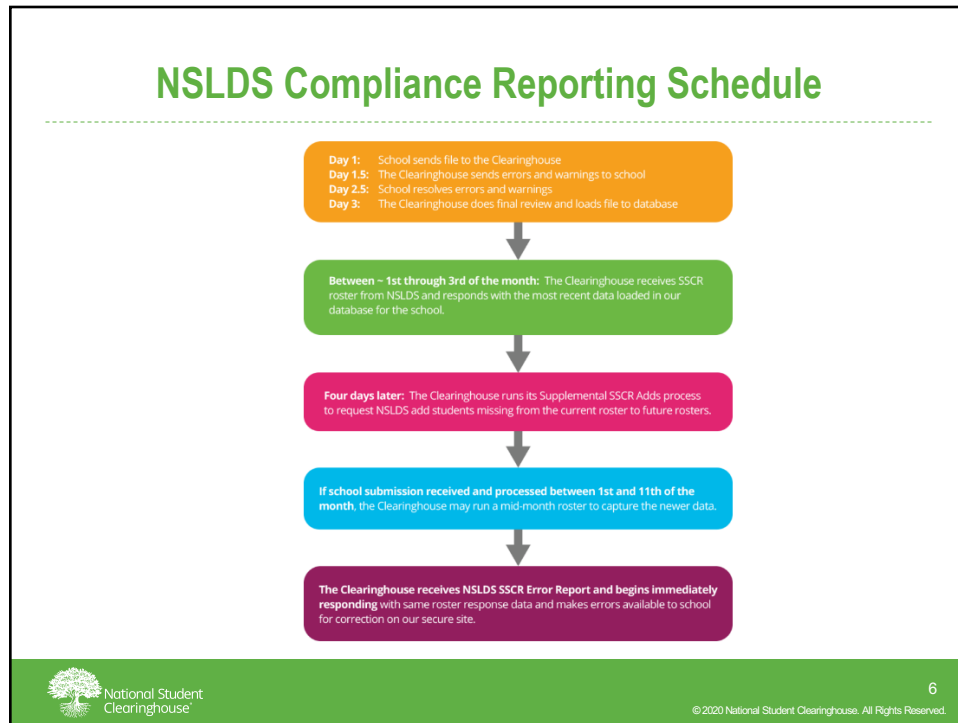


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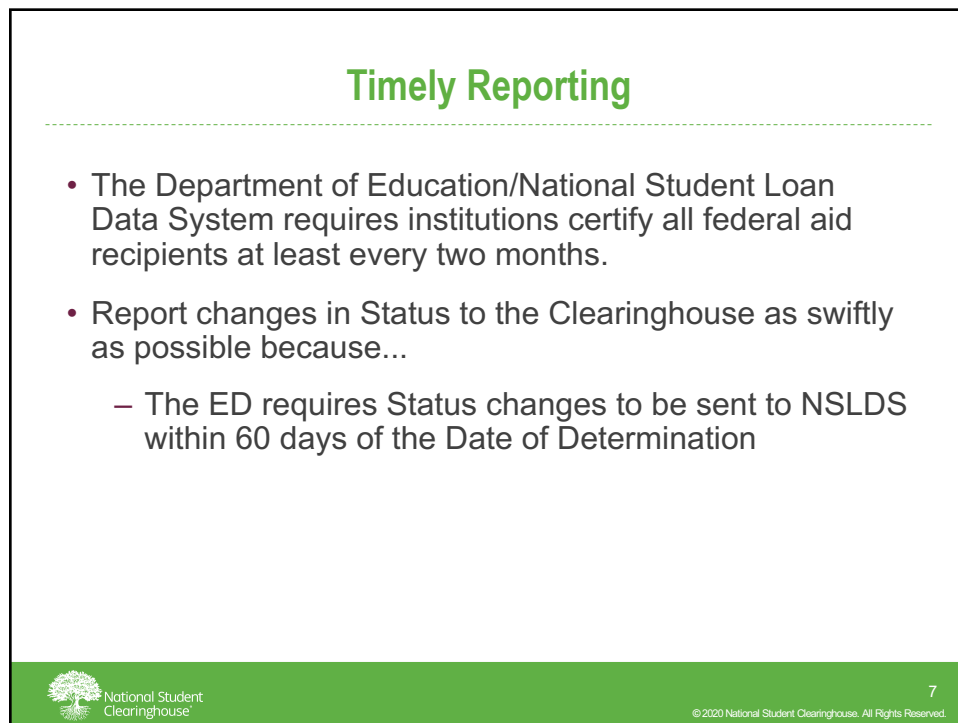
## Weekly Notification for Non-Direct Loans



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## Multiple Status Changes for Individual Records

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- Clearinghouse is currently only able to send one record per student at a time to NSLDS and lenders
  - This could arise when files are due close together or if multiple files are sent during the month
- Contact us at 703.742.4880 or [schoolops@studentclearinghouse.org](mailto:schoolops@studentclearinghouse.org)



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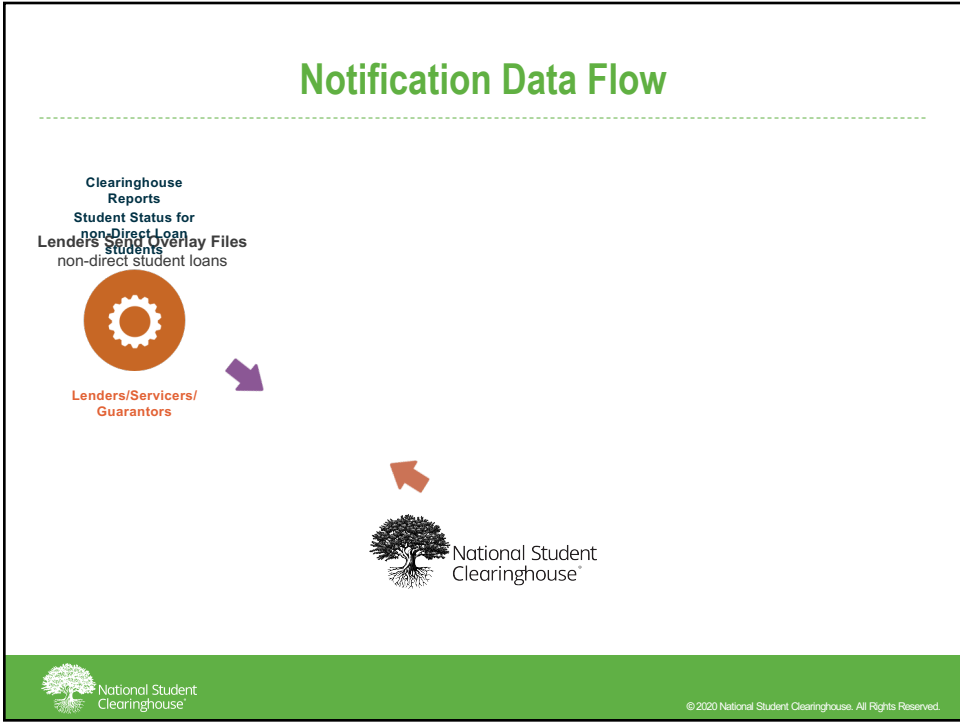
## Notification Data Flow

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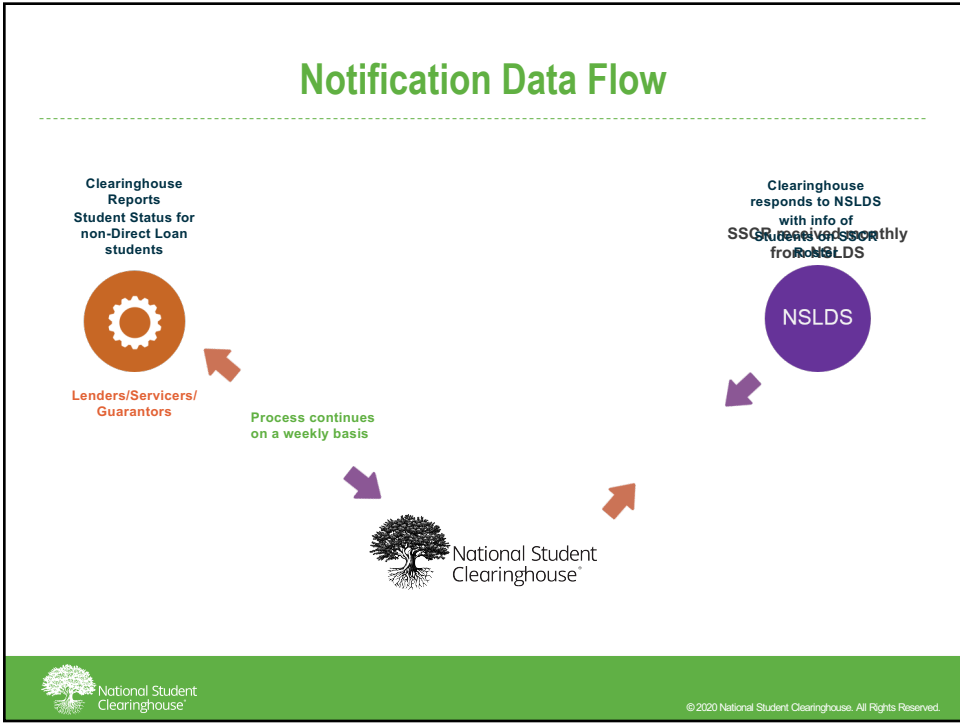
**Enrollment Data  
from Processed  
Files**



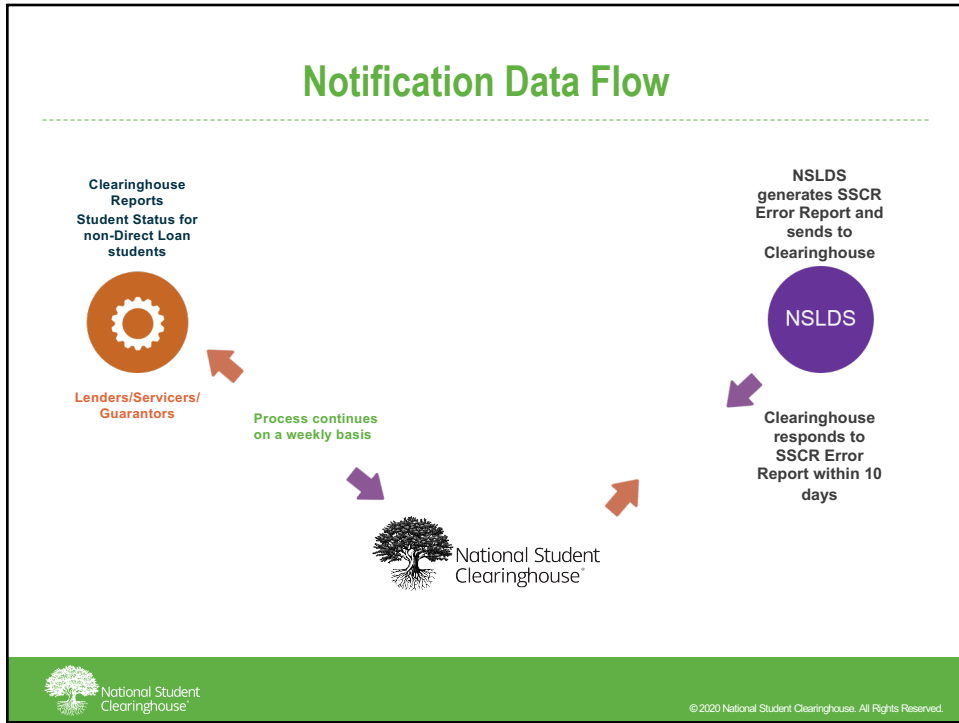
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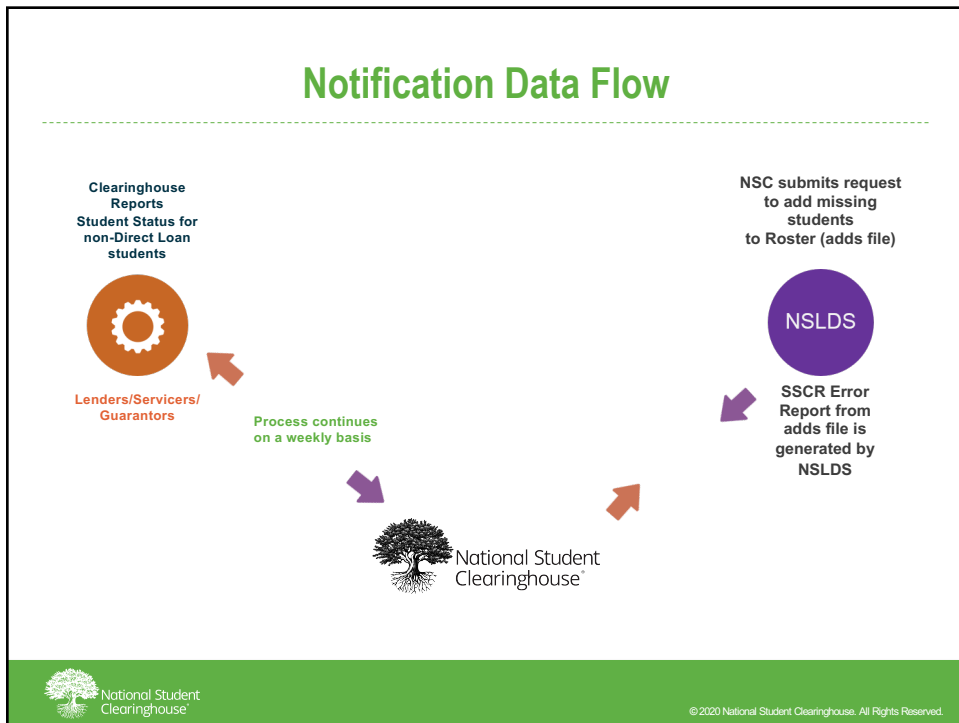
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## What Happens When an Enrollment File is In House

The screenshot shows the 'Student Look-Up' page with a search bar for Social Security Number. An alert box is displayed in the center, stating: 'Alert: We currently have an enrollment file in-house for your institution, therefore we cannot process online updates at this time. Further updates can be made by contacting School Operations at [SchoolOps@studentclearinghouse.org](mailto:SchoolOps@studentclearinghouse.org).' Below the alert is a table of enrollment history for a student at State University.

Certified by School	Status	Status First Started	Term Begin	Term End	Anticipated Graduation Date	Date of Birth	School Code	School Name	Block Data?
05/21/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996		STATE UNIVERSITY	No
04/23/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996		STATE UNIVERSITY	No
03/22/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996		STATE UNIVERSITY	No
02/20/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996		STATE UNIVERSITY	No
02/01/2018	F	08/14/2017	01/16/2018	05/07/2018	05/13/2018	02/10/1996		STATE UNIVERSITY	No
12/18/2017	F	08/14/2017	08/14/2017	12/04/2017	05/13/2018	02/10/1996		STATE UNIVERSITY	No

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## SSCR Error Correction Requirements

- Responding to and correcting your SSCR Errors is a compliance requirement
- Corrections should be submitted to NSLDS within 10 days of receipt of the SSCR Error Report. The Clearinghouse provides 8 days to allow for processing time
- Login at [www.studentclearinghouse.org/](http://www.studentclearinghouse.org/) <See the Student Reporting Tab + Enrollment Reporting Link + NSLDS Reporting Tab>

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## SSCR Error Corrections via the Clearinghouse site

Future Transmission | Transmission History | **NSLDS Reporting** | Advance Registration

School Name:  **COMMUNITY COLLEGE**

View | Export Results

SSCR Creation Date	NSC Received Date	NSC Processed Date	Originator	Error Report Received Date	NSC Due Date (by 5 PM ET)	Error Response Sent Date	# of Students w/ Error	NSLDS Error Codes and (#)
9/3/2018	9/4/2018	9/4/2018	NSLDS				2	11(2)
8/18/2018	8/18/2018	8/18/2018	CH	8/21/2018			20	75(19) 38(1) 21(7) 22(2)
8/1/2018	8/14/2018	8/14/2018	NSLDS	8/14/2018	8/23/2018	8/25/2018	14	11(13) 79(1)
8/10/2018	8/10/2018	8/10/2018	CH				11	75(19) 38(2) 21(7) 22(2)
8/1/2018	8/6/2018	8/6/2018	NSLDS	8/8/2018	8/15/2018	8/17/2018	11	32(1)
7/7/2018	7/7/2018	7/7/2018	CH	7/10/2018			11	79(1) 11(10)
7/2/2018	7/3/2018	7/3/2018	NSLDS	7/5/2018	7/13/2018	7/14/2018	13	75(20) 79(2) 21(7) 22(2)
6/8/2018	6/8/2018	6/8/2018	CH	6/12/2018			16	38(2)
6/1/2018	6/4/2018	6/4/2018	NSLDS	6/7/2018	6/14/2018	6/16/2018	21	38(12) 21(7) 22(2)
5/16/2018	5/16/2018	5/16/2018	CH	5/18/2018			17	79(2) 11(15)
5/1/2018	5/12/2018	5/12/2018	NSLDS	5/15/2018	5/22/2018	5/25/2018	12	79(3) 21(7) 22(2)
5/7/2018	5/7/2018	5/7/2018	CH	5/10/2018			17	79(2) 11(15)
5/1/2018	5/2/2018	5/2/2018	NSLDS	5/4/2018	5/11/2018	5/14/2018	13	79(3) 21(7) 22(2) 38(1)
4/16/2018	4/16/2018	4/16/2018	CH	4/28/2018			16	79(2) 11(14)
4/2/2018	4/12/2018	4/12/2018	NSLDS	4/16/2018	4/23/2018	4/25/2018	10	32(1) 21(7) 22(2)
4/7/2018	4/7/2018	4/7/2018	CH	4/11/2018			16	79(2) 11(14)
4/2/2018	4/3/2018	4/3/2018	NSLDS	4/5/2018	4/12/2018	4/14/2018	12	32(1) 21(7) 38(2) 22(2)
3/16/2018	3/16/2018	3/16/2018	CH	3/20/2018			16	79(2) 11(14)
3/1/2018	3/12/2018	3/12/2018	NSLDS	3/14/2018	3/21/2018	3/23/2018	13	38(1) 79(3) 21(7) 22(2)
3/7/2018	3/7/2018	3/7/2018	CH	3/10/2018			14	79(2) 11(12)
3/1/2018	3/2/2018	3/3/2018	NSLDS	3/8/2018	3/15/2018	3/17/2018	19	38(7) 79(3) 21(7) 22(2)
2/9/2018	2/9/2018	2/9/2018	CH	2/13/2018			15	79(2) 11(13)
2/1/2018	2/5/2018	2/5/2018	NSLDS	2/8/2018	2/15/2018	2/17/2018	71	38(61) 21(7) 22(2) 79(1)
1/16/2018	1/16/2018	1/16/2018	CH	1/18/2018			17	11(15) 79(2)
1/1/2018	1/12/2018	1/12/2018	NSLDS	1/15/2018	1/22/2018	1/24/2018	10	31(7) 22(2) 79(1)

[Click here for explanations of error codes.](#)  
FAQs



## When You Cannot Submit an SSCR Correction

- Student is on an in-house Enrollment file
- Students already has a pending online update
- Correction must be made via Student Look-up Tab
- Inactive branch(es)
- SSCR Error Report is more than 30 days old (hyperlinks inactivate)
- Corrections must be made directly via NSLDS





## SSCR Error Corrections Directly via NSLDS

- There are isolated incidences when SSCR Errors should be addressed directly by the school on the NSLDS
- Contact the Audit Resource Center for advisement: [auditresource@studentclearinghouse.org](mailto:auditresource@studentclearinghouse.org)
- Manual updates made to the NSLDS website: [www.nsls.ed.gov](http://www.nsls.ed.gov)
- Conflict tickets opened with NSLDS via phone: 1-800-999-8219



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## Enrollment Reporting Best Practices

- Submit on time and in sync with your submission schedule and file type.
- Update your submission schedule with any changes as soon as you are aware.
- Resolve your NSLDS SSCR Error Report within eight days
- Update your SIS with any changes you make on your error report to avoid future SSCR errors.
- Contact [SchoolOps@studentclearinghouse.org](mailto:SchoolOps@studentclearinghouse.org) or 1.703.742.4880 with any questions related to enrollment reporting.



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